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Docket No. 4208-4183

**UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): Kotola et al.

Group Art 2685

Serial No.: 10/801,598

Examiner: Nguyen, S.

Filed: March 17, 2004

For: SYSTEM AND METHOD FOR REMOTE SERVICE INFORMATION

**AMENDMENT UNDER 37 C.F.R. § 1.116**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Responsive to the Official Action dated May 16, 2006, Applicants respectfully request reconsideration in view of the following amendments and remarks.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 11 of this paper.